

Carbon Reduction Plan

Supplier name: Sycurio Ltd

Date: 5 March 2024

Company information

Sycurio Limited (“Sycurio/Company”) is a private limited company, incorporated in the UK, registered address: Pannell House, Park Street, Guildford, Surrey GU1 4HN UK.

Sycurio is a services organisation for: the development, distribution and worldwide installation of software that enables call centres and their customers to eliminate agent fraud and reduce the costs of complying with PCI DSS (the payment card industry’s security standards).

The Company utilises public cloud data centres, private cloud deployments and on-premise solutions to deliver its services to customers. However, going forward, the Company’s strategy is to move to the public cloud which will reduce certain scope emissions in respect of private cloud and on premise solutions and reduce the need for computer hardware.

The Company leases one floor of office space at its registered office as its headquarters in the UK, and leases a small shared office space in the US.. The landlord of the UK office is responsible for managing the utilities, and the premises has a B energy rating. The building emission rate has been included in the Scope 1 emissions and is estimated on the square m² leased. The Company has adopted a “hybrid working” policy which encompasses: hot desking in the office to ensure the space is used efficiently and all employees supported in working remotely. The Company will continue to monitor its need for office space to ensure that this is still in proportion to the staff that attend the office. The Company has employees in the US and Canada who are primarily remote. We have not measured how staff travelled into the UK office for the Reporting Period however, whilst some staff will utilise their own vehicles, the office benefits from excellent close public transport links which staff are encouraged to use.

Whilst the Company utilises Teams for the majority of meetings, the Company recognises that some business travel cannot be avoided and is still necessary for some in person meetings with customers and staff and also for the attendance at conferences, and exhibitions. The Company will continue to monitor this to ensure any impact is minimised to the extent commercially possible, and only as necessary for business purposes.

Reporting Period

1 April 2023 to 31 March 2024

Baseline emissions footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

This is the first year Sycurio has reported its emissions and it covers the 12-month period from 1st April 2023 to 31st March 2024. Therefore, we have fixed our base year for 2023, as this will be the first year for which we will have collected data and it was typical in respect of our organisation (taking into account return to work after Covid).

Commitment to achieving Net Zero

Sycurio is committed to achieving Net Zero emissions by the end of the Financial Year 2045.

Organisational boundary

This report focuses on all assets and operations of the trading entity Sycurio Ltd, in the UK and US. The Company utilizes the services of some public data centres in various jurisdictions, primarily the US and UK, and it is working on quantifying these emissions. As the Company moves to deploying its services via the cloud environment these will be reduced.

Operational Scopes

We have measured our scope 1, 2 and certain scope 3 emissions. Where we have not estimated, it is because we have not quantified this estimation yet or these are not significant.

All measurements in metric tonnes tCO ₂ e	2023 -2024	Specific exclusions
Scope 1		
Gas consumption	None	The UK office is not supplied with gas.
Owned transport	None	We do not have own company vehicles.
Process emissions	None	We do not create any process emissions.
Fugitive emissions	17.2 (Head office building emission)	Only calculated for the UK office. Emissions from air conditioning and refrigeration units in office building excluded as non-significant
Total scope 1	17.2	
Scope 2		
Electricity consumption	32.08	We have not quantified emissions for the public data cloud centres, private cloud deployments and on premise services.
Total Scope 2	32.08	
Scope 3		
Upstream transportation and distribution	Not quantified	We do not consider these emissions to be significant.
Waste generated in operations	Not quantified	Office waste not included as non-significant.
Business travel	Not quantified	We have not quantified these emissions as yet.
Employee commuting	Not quantified	We have not quantified these emissions as yet.
Downstream transportation and distribution	Not quantified	We do not consider these emissions to be significant.
Total Scope 3	None	
Total Emissions	49.28 tCO ₂	

Emissions Reduction Targets

Sycurio will endeavour to reduce Scope 1 to 3 emissions as follows:

- Continued monitoring of utilisation of office space, encouragement of staff to work hybrid and remotely as much as possible, with a focus across the business on digitalisation and smarter working practices.
- The consolidation of data centres, as and when this is possible.
- Continuing to promote migration from on-site and private cloud client deployments to the public cloud environments for both existing and new customers.
- Encouraging employees to reduce their carbon footprint where possible and, to think before they travel. Continuing to encourage meetings to be held remotely, where possible.
- Rolling out carbon reduction initiatives across the business.

Declaration and Sign Off

Sycurio is committed to reviewing and updating this policy annually to reflect any organisational structure changes and ongoing efforts to reduce emissions over time.

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

General Counsel

DocuSigned by:

.....A73198080B1F400.....

Date: 5 March 2024