

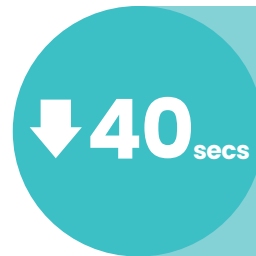
Sycurio.Voice

**Seamless Payments. Better CX.
Measurable Impact.**



Sycurio.Voice empowers organizations to handle secure, frictionless payments, enhancing both agent efficiency and customer satisfaction.

- **Optimized Efficiency:** Enable agents to process payments seamlessly across all telephony channels, maintaining a smooth call flow.
- **Productivity Gains:** Boost productivity with improved first-call resolution (FCR) and reduced average handling time (AHT), delivering clear ROI.
- **Security & Compliance:** Simplify PCI compliance and protect customer data, keeping sensitive data secure and out of your environment.
- **Payment Flexibility:** Offer a full range of payment options—credit/debit cards, digital wallets, and ACH transfers.
- **Simplified CX:** Deliver frictionless service with reduced errors and faster responses, maintaining agent-customer engagement throughout.



Decrease average handling time by 40 seconds



Increase first call resolution by 98%



Decrease dropped calls by 90%



Credit/debit card



Digital wallet



ACH transfers



Bank collect

Sycurio.Voice

**Seamless Payments. Better CX.
Measurable Impact.**



We deliver better agent experiences

**Enable secure, seamless payments that drive efficiency
and elevate customer experience.**

- **Real-Time Tracking** Monitor each payment's journey, equipping agents with insights while keeping sensitive data secure.
- **Comprehensive Integration** Seamlessly connects with existing tech stacks, including PSPs, CCaaS, carriers, CRM, and more.
- **Advanced IVR & Multilingual Capabilities** Deliver a highly accessible, efficient payment experience with IVR, SSR, and multilingual support.
- **Enhanced CX Consistency** Ensure consistent, high-quality customer experiences that boost satisfaction and conversion rates.



Sycurio.Digital

Fully compatible with Sycurio.Voice, Sycurio.Digital enables secure payments via live chat, SMS, chatbot, email, and much more.

Sycurio.Voice
Ready to
streamline
operations &
elevate payment
experiences?

[Contact us!](#)